AETHYR IT

Solutions that meet your business's needs

Company Overview

Aethyr IT is a full-service solution provider. Our head office is located in Johannesburg, Gauteng and we support remote sites across multiple continents. We place our focus on leveraging our infrastructure and footprint to support a broad spectrum of organisations with rapid deployment and emerging technologies

Over the years, Aethyr IT has evolved into an advanced solutions provider, focused on servicing customers and creating value through long-term relationships that we build. We have established unique service level agreements (SLA's) and fixed costs based on our customers' needs and budget.

We strive to deliver more efficient, effective and relevant quality services and solutions tailored to the increasingly complex demands of organisations, in order to boost productivity of operations and to maximize value for our customers.

Aethyr IT also strives towards technology that provides a real advantage to a business. The most powerful connection that a business can make is through all its stakeholders. Aethyr IT binds together business and technology.

Why Choose Aethyr IT?

In today's increasingly technology driven marketplace, it is critical to keep up with the latest innovations and solutions, in order to make the most of your investments and keep your business moving forward. Therefore, whether you are new to working with an IT Partner, or have worked with one for years, with Aethyr IT you will find cost-efficient support, guidance and the inspiration you need to provide your business with a competitive advantage.

Aethyr IT is dedicated to doing business in an ethical and sustainable manner to meet the needs of a vast range of businesses and industries. Aethyr IT's businesses range from small and medium enterprises (SMEs) to large global enterprises.

Our Vision and Mission

Vision:

Aethyr IT's vision is to become the leader of choice for solutions, regardless of the industry. We want to empower and unleash the potential of all our customers.

Mission:
Aethyr IT's mission is to build long term relationships with our customers, to provide exceptional services that exceed expectations, by pursuing business through innovation, advanced technology and adding value.

"We are the bridge that brings together people, technology and business"

Aethyr IT Core Values

Aethyr IT believes in sustainable growth through innovation, creativity and competence. We also believe in treating our customers with respect. We value honesty, integrity and ethical business practices.

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Aethyr IT Solutions

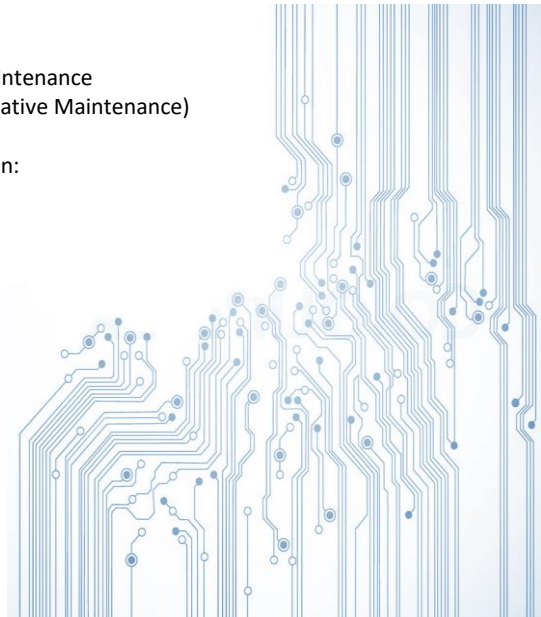**Aethyr IT provides solutions that enable business and empower our customers with the following:**

➢ Enable you to focus on your business by providing a practical IT solution by creating an environment for success.

➢ Minimize risk of data loss, downtime, security threats and provide redundancy at the same time, by ensuring your business operations continue through virtualization and automation.

➢ Improve overall customer service and satisfaction, by ensuring you have the infrastructure in place to continuously engage with your customers.

➢ Cut operational costs with tailor-made strategies and solutions by assisting you to create (or update) your IT strategy.

➢ Increase communication between all stakeholders, which is essential with all the current dynamic businesses challenges that all businesses face today such as globalization, and increased worker mobility.

Technology is not just about speeding up the process and allowing flexibility, but it can transform how a business functions and will save a company time and money if implemented and maintained properly.

Managed Services

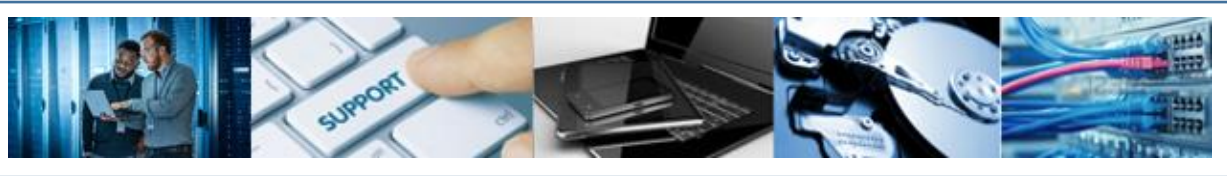**Aethyr IT specializes in providing the following Managed Services:**

➢ Infrastructure planning, design, setup, implementation and maintenance
➢ Proactive detection and prevention of potential issues (Preventative Maintenance)
➢ Mange on premise and cloud-based backup
➢ Network management and network performance administration:
  o Internet Access
  o Hosting
  o IP Solutions and Services
➢ 24/7 Helpdesk services and remote support
➢ Tailor-made service level agreements
➢ Managed Exchange servers:
  o Host e-mail
  o E-mail branding and signature management
  o E-mail archiving
➢ Security
➢ Networking
➢ Virtualization and cloud services
➢ Development
➢ VoIP Services
➢ Assistance with Computer and Network Policies
➢ Electronic Waste (E-Waste) complete with Certificate of Destruction

Aethyr IT Products

Aethyr IT supplies the following Hardware and Software:

- Software solutions and services
- Office productivity applications
- Computer and networks operating systems
- Network and data security products
- Servers, racks, power supplies and network storage
- Business management software
- Desktop computers, laptops and accessories
- Printers, scanners and projectors
- Routers, switches and wireless access points
- Parts and accessories
- Hardware and software warranties and subscriptions
- Volume licensing in line with compliance criteria
- Ergonomic solutions for educational and business space
- SMART interactive solutions for educational and business

Contact Us

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