



AETHYR IT

Block E

Lincolnwood Office Park

Woodlands Drive

Woodmead

2128

PO Box 333

Rivonia 2128 South Africa

Telephone: +27 11 202 8000

Fax: +27 11 202 8022

www.aethyrit.co.za



Aethyr IT

Company Profile

Index

Contents

| | |
|--|----|
| Index..... | 2 |
| Company Overview: Background and Development | 3 |
| Aethyr IT Business | 4 |
| Aethyr IT Workplace | 4 |
| Aethyr IT Purpose | 5 |
| Aethyr IT Vision and Mission | 5 |
| Aethyr IT Core Values | 5 |
| Aethyr IT Solutions | 6 |
| Aethyr IT Services | 7 |
| Aethyr IT Development..... | 8 |
| Aethyr IT Products | 9 |
| Aethyr IT Partners..... | 10 |
| Contact Us | 12 |

Company Overview: Background and Development

In today's increasingly technology driven marketplace, it is critical to keep up with the latest innovations and solutions, in order to make the most of your investments and keep your business moving forward. So whether you are new to working with an IT Partner, or have worked with one for years, with Aethyr IT you will find cost-efficient support, guidance and the inspiration you need to provide your business with a competitive advantage.

Aethyr IT is a full-service solution provider. Our head office is located in Johannesburg, Gauteng and we support remote sites across multiple continents. We place our focus on leveraging our infrastructure and footprint to support a broad spectrum of organisations with rapid deployment and emerging technologies.

Over the years, Aethyr IT has evolved into an advanced solutions provider, focused on servicing customers and creating value through long term relationships that we build. We have established unique service level agreements (SLA's) and fixed costs based on our customers' needs and budget.

We strive to deliver more efficient, effective and relevant quality services and solutions tailored to the increasingly complex demands of organisations, in order to boost productivity of operations and to maximise value for our customers.

Aethyr IT also strives towards technology that provides a real advantage to a business. The most powerful connection that a business can make is through all its stakeholders. Aethyr IT binds together business and technology.

Let us handle your IT

Aethyr IT provides solutions that enable business and empower our customers with the following:

- Enable you to focus on your business by providing a practical IT solution by creating an environment for success.
- Minimise risk of data loss, downtime, security threats and provide redundancy at the same time, by ensuring your business operations continue through virtualization and automation.
- Improve overall customer service and satisfaction, by ensuring you have the infrastructure in place to continuously engage with your customers.
- Cut operational costs with tailor-made strategies and solutions by assisting you to create (or update) your IT strategy.
- Increase communication between all stakeholders which is essential with all the current dynamic businesses challenges that all businesses face today such as globalisation and increased worker mobility.

Technology is not just about speeding up the process and allowing flexibility, but it can transform how a business functions and will save a company time and money if implemented and maintained properly.

Aethyr IT Business

Aethyr IT is dedicated to doing business in an ethical and sustainable manner to meet the needs of a vast range of businesses and industries. Aethyr IT's businesses range from small and medium enterprises (SMEs) to large global enterprises.

We combine our industry knowledge, expertise and best practice with our clients' needs to design and develop tailor-made solutions dependant on your requirements. We recognise that people are part of IT and that the effective combination of these two, contributes to the success of any business.

As an advanced technology service provider, we keep abreast of the latest technology to securely enhance your business. Our in-depth knowledge and expertise ensure we are able to provide guidance as to what is possible, practical and cost-efficient.

Aethyr IT Workplace

At Aethyr IT there is a focus on skills and development. We are dedicated to unlock the potential of all our employees through continuous skill development and in-house training. With the skills development of all our employees, we foster a productive and vibrant workplace in order to accelerate growth.

Aethyr IT's ever increasing workforce is aligned with its rate of growth and is continuously focused on the latest technology to improve the quality of all services and products that we offer.

Aethyr IT Purpose

Aethyr IT is a leader in the Information Technology industry by providing unique, tailor-made and enhanced services through building long term relationships with a wide range of clients. We provide value to all our customers.

Aethyr IT Vision and Mission

Vision:

Aethyr IT's vision is to become the leader of choice for solutions, regardless of the industry. We want to empower and unleash the potential of all our customers.

Mission:

Aethyr IT's mission is to build long term relationships with our customers, to provide exceptional services that exceed expectations, by pursuing business through innovation, advanced technology and adding value.

Aethyr IT Core Values

Aethyr IT believes in sustainable growth through innovation, creativity and competence. We also believe in treating our customers with respect. We value honesty, integrity and ethical business practices.

We are the bridge that brings together people, technology and business.

Aethyr IT Solutions

Overview:

Technology is emerging as the primary driver of efficiency and profitability. Aethyr IT's team and unique blend of IT expertise, can help your company to gain that competitive edge in the market.

Aethyr IT strives to build long term relationships and to provide quality products and services that will exceed the expectations of all our customers.

Aethyr IT Consulting:

We understand what it takes to put the right technology in place to ensure a maximum return on your investments. Let Aethyr IT help you with a holistic overview.

Aethyr IT provides the following consulting services:

- IT needs and risk assessment (IT audit)
- Site Visits
- IT strategies
- IT project management
- Business continuity planning and business performance improvement
- Procurement (products and services procured at best possible cost and quality)
- Cost-effective and problem solving solutions

Aethyr IT Services

Managed Services are the practice of outsourcing day-to-day management responsibilities and functions that are critical to any successful business.

Aethyr IT Managed Services:

Aethyr IT specialises in providing the following Managed Services:

- Infrastructure planning, design, setup, implementation and maintenance
- Proactive detection and prevention of potential issues (Preventative maintenance)
- Manage on-premise and cloud-based backup
- Network management and network performance administration:
 - Internet access
 - Hosting
 - IP Solutions and Services
- 24 /7 Helpdesk services and remote support
- Tailor-made service level agreements
- Managed Exchange servers:
 - Host e-mail
 - E-mail branding and signature management
 - E-mail archiving

Aethyr IT also strives to deliver the best services in the following areas:

Security:

Trust in Aethyr IT to provide the optimum level of protection for your business.

- Risk management services
- E-mail security solutions (Anti-spam)
- Network firewall solutions and services
- Continual virus and spyware protection
- Continual intrusion detection and prevention
- Disaster recovery
- IT policies and governance (Poppy compliance)
- Web content filtering
- Virtual private networking (VPN)
- Domain solutions

Networking:

Aethyr IT's experienced professionals can deliver an effective IT infrastructure based on your environment and business needs.

- Planning and procurement
- Network analysis and design
- Implementation
- Proactive management and maintenance
- Remote network access and on-site support

Virtualization and Cloud services:

Aethyr IT will help reduce your dependency on physical devices through the different types of virtualization. We also offer mobile and flexible cloud options.

- Private cloud
- Infrastructure
- Application and storage hosting
- On premise high availability
- Cloud-based solutions

Aethyr IT Development

Software development refers to the systematic use of scientific and technical knowledge to meet specific software objectives or requirements.

With Aethyr IT's skilled development team we also specialise in developing invaluable software solutions tailored to your needs.

Ask us about the various development options available such as:

- Customised reporting
- Gathering requirements for a functional and technical specification
- Planning and designing software-based solution
- Implementation of software
- Software testing
- Maintenance and version release management

Aethyr IT Products

At Aethyr IT we will always source top of the range products for your business, at the best and most affordable price.

Hardware and Software:

Aethyr IT supplies the following Hardware and Software:

- Software solutions and services
- Office productivity applications
- Computer and network operating systems
- Network and data security products
- Servers, racks, power supplies, and network storage
- Business management software
- Desktop computers, laptops, and accessories
- Printers, scanners, and projectors
- Routers, switches, and wireless access points
- Parts and accessories
- Hardware and software warranties and subscriptions
- Volume licensing in line with compliance criteria

Aethyr IT also distincts itself from other IT companies by also providing and maintaining the following:

- SMART Educational and Business Products
- Equipment rental/leasing
- UPS
- Generators
- Access control systems and security services (CCTV; Access cards and biometrics)
- VoIP telephone solutions and services
- Conference facilities:
 - IS audio conferencing (Multiple participants can connect to a single call)
 - Web conferencing
 - Hosted IP and PBX
 - Hosted video conferencing
- IS fax (Fax2E-mail)
- Ergonomic accessories based on workspace (Chairs; Monitor arms etc.)

Aethyr IT Partners

Aethyr IT partners with industry - leading suppliers to ensure that we can meet all of your needs. Please see below a list of some of Aethyr IT's partners:

❖ **SMART Technologies:**

SMART Technologies Inc. is a world leader and an innovator in interactive touch technologies and software that inspire collaboration in both the education and business market around the globe.

With **SMART's** ever-evolving SMART Board, SMART Notebook software and SMART amp software, Aethyr IT continues to work hand in hand with educators and business people to inspire collaboration and support success.

❖ **HP (Hewlett Packard):**

HP (Hewlett Packard) is a multinational information technology corporation, that provides hardware, software and services to consumers, small-and medium sized businesses (SMEs) and large enterprises.

Aethyr IT is a **HP Partner** and gets personalised HP products and solutions that will meet your specific requirements.

❖ **Humanscale:**

Humanscale offers ergonomic seating and office products to solve complex problems with the simplest possible solutions, thus making them a leader in the ergonomic market.

Aethyr IT aims to promote employee health and productivity with **Humansale** seating and office products. Get your demo unit now and feel the difference.

❖ **WatchGuard:**

WatchGuard technologies is a provider of network security products and network security computer appliances.

Aethyr IT collaborated with **WatchGuard** in order to provide the best network security with next-generation Firewalls, unified treat management and other security solutions.

❖ **CipherWave:**

CipherWave is a leader in cloud innovation and takes IT to the next level by revolutionising the conventional data centre offerings. Their data centres also provide technology advanced facilities and always deliver rapid, unique and dependable solutions.

With **CipherWave**, Aethyr IT aims to provide consistent delivery of exceptional customer service and always add value through efficiency and collaboration.

❖ **Dell:**

Dell is a privately owned multinational computer technology company and is well known for its innovations in supply chain management and electronic commerce.

With **Dell**, we can expand Aethyr IT clients' portfolio by offering and delivering a variety of products.

❖ **Lenovo:**

Lenovo is a global fortune company that specializes in strategic executions, innovative products, efficient business models and a strong, diverse global team.

Aethyr IT is proud to be part of **Lenovo's** offerings. With Lenovo we strive to meet all your Lenovo needs and requirements.

Contact Us

For any enquiries, please contact Aethyr IT as per details below:

Tel: 011 202 8000 or 086 1977 248

Fax: 011 202 8022

E-mail: support@aethyrit.co.za

Website: www.aethyrit.co.za

Address:

Block E, Lincolnwood Office Park
Woodlands Drive
Woodmead
2128

PO Box 333

Rivonia 2128 South Africa

